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Useful ADR sites on the WorldWideWeb

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ADR information on the web

Useful ADR sites on the WorldWideWeb

James B Boskey

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Major dispute resolution organisations and provider web sites

This section includes the leading organisations, mostly not-for-profit, that serve the dispute resolution community either as membership organisations, service providers, information resources, or all of these.

SPIDR (Society of Professionals in Dispute Resolution), <http://www.spidr.org>, is the leading cross-discipline ADR organisation, focusing neither on a single technique nor a particular audience. SPIDR's site focuses on the organisation and its work, describing their sectors (topical) and chapters (geographic) as well as the organisation as a whole. Proceedings of earlier SPIDR conferences and other publications including Ethical Standards, Principles and Policies for State Courts, and the ADR in the Workplace Initiative are available. A series of ADR discussion groups, called forums, is also available from the website.

The *Academy of Family Mediators*, <http://www.mediators.org>, founded in 1981 is the largest such organisation in the world. Among their other activities they have developed important standards for training and mediator ethics and publish *Mediation Quarterly*, the leading journal in the field. The site provides information about the organisation.

NafCM (National Association for Community Mediation), <http://www.nafcm.org/nafcm>, is one of the newer ADR professional organisations, founded in 1993 to serve the extensive and rapidly growing community mediation sector. Its

membership includes both community mediation centres and individuals who mediate at the centres. Their site includes a directory of community mediation centres around the US, their annual report, and links to community mediation centres and other ADR professional organisations.

The *National Conference on Peacemaking and Conflict Resolution*, <http://www.gmu.edu/departments/NCPCR>, was founded in 1982 and conducts a biennial conference which is one of the central events of the dispute resolution calendar. The webpage, which needs to be updated, advertises the past conference, but offers useful conflict and peace links.

American Arbitration Association, <http://www.adr.org>. It takes a certain amount of chutzpah to claim [adr.org](http://www.adr.org) as the URL for your website, but if any organisation is entitled to this claim it is the AAA. Far and away the largest, and one of the oldest, ADR organisations active in the US, they have been moving rapidly from being largely an arbitration organisation to one with an interest in all areas of ADR. Its site offers extensive information about the AAA's services, including copies of many of the more important sets of dispute resolution rules and procedures, ethical standards, descriptions of the services available through the Eastman Library, the roster of neutrals, and publications. Particularly useful are the clickable resources which include the text of federal, state, and uniform arbitration and some other ADR related laws.

The *Chartered Institute of Arbitrators*, <http://www.arbitrators.org>, is the leading centre for the administration of domestic and international commercial arbitration in the UK and has branches in much of the rest of the world. Their website provides a history of the organisation and an ➤

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'The CPR Institute for Dispute Resolution ... developed the ADR pledge, where corporate executives promise to have their companies seek to use peaceful means of dispute settlement, and have developed rules and practice tools for ADR in many subject areas.'

➤ excellent introduction to the nature of the arbitration process, as well as detailed information about the organisation and the training and services which it offers.

The *CPR Institute for Dispute Resolution*, <http://www.cpradr.org>, is one of the leading institutions for the development of ADR in the corporate and commercial world. They developed the ADR pledge, where corporate executives promise to have their companies seek to use peaceful means of dispute settlement, and have developed rules and practice tools for ADR in many subject areas. They also maintain a roster of neutrals. Their site gives access to much of this material as well as ADR discussion groups including ADR 2000 — a look at ADR's future.

The *ICC International Commercial Dispute Resolution Services*, <http://www.iccwbo.org/arb/index.htm>, has been providing dispute resolution services through the ICC International Court of Arbitration since 1923. It also hosts the ICC International Centre for Expertise and the ICC/CMI International Maritime Arbitration Organisation (IMAO). Its site provides rules and information about each of those programs as well as schedules of upcoming events and publications. Much of the material is available in French as well as English.

The *Permanent Court of Arbitration*, <http://www.law.cornell.edu/icj/pca/eng/home.htm>, located in the Hague in Holland, is an independent international organisation and the oldest institution for the settlement of disputes between states (or organisations of states), and disputes between states and private parties, established in 1899. Its services include good offices and mediation, commissions of inquiry (fact-finding), conciliation, and arbitration. Its site offers a wide range of documents on dispute settlement at the Court.

ConflictNet, <http://www.igc.apc.org/conflictnet>, is a part of the IGC network. IGC was the first ISP/information provider specialising in peace and related issues, and ConflictNet was their conflict resolution unit. ConflictNet operates news and discussion groups, primarily limited to their members, and hosts many conflict resolution websites.

Centre for Analysis of Alternative

Dispute Resolution Systems, <http://www.caadr.org>, offers a web page created for the Illinois courts with detailed information about court-annexed dispute resolution including court rules and statutes for that state.

The Network, the leading Canadian organisation for mediation and conflict resolution, has its website at <http://www.nicr.ca>

The *International Association for Public Participation* maintains a professional library on its website at <http://www.pin.org/library>
Better Business Bureau Dispute Resolution Services, <http://www.bbb.org/complaints/index.html>

Arbitration and Mediation Institute of Ontario Inc, <http://www.interlog.com/~amio>
Hill and Associates Technical Arbitration and Conflict Resolution, <http://www.batnet.com/oikoumene/tacr.html>

Massachusetts Council on Family Mediation, <http://www.divorcenet.com/mamediators.html>

Oregon Dispute Resolution Commission, <http://www.to-agree.com/>

Ohio Commission on Dispute Resolution and Conflict Management, <http://www.state.oh.us/cdr>

US-Mexico Conflict Resolution Centre, <http://crc.nmsu.edu/>

The *Carter Centre*, http://www.emory.edu/CARTER_CENTRE

The Centre for Medical Ethics and Mediation, <http://www.wh.com/cmем>

The *National Academy of Arbitrators*, <http://www.naarb.org>

University of North Carolina, Institute of Government, Public Disputes Program (John Stephens), <http://ncinfo.iog.unc.edu/dispute>

Danish Institute of Arbitration, <http://www.denarb.dk>

NASD Regulation, <http://www.nasdr.com>

New England SPIDR, <http://www.igc.org/nespidr>

Major academic web sites

Nova Southeastern University Department of Dispute Resolution, <http://www.nova.edu/ssss/DR/adr.html>, offers a resource section which includes frequently updated lists of campus mediation programs and Inter-Mediation, a program for the ➤



➤ development of dispute resolution in Latin America.

The *Centre for Information Technology and Dispute Resolution*, University of Massachusetts, Amherst, <http://www.umass.edu/dispute>, was established in September 1997 by Ethan Katsch and Janet Rifkin to continue their work in online dispute resolution. It links to a monthly magazine that they will be publishing online, the Online Ombuds Office, and a set of links jointly operated with the Ohio State Journal on Dispute Resolution. Also included are recent articles by the Directors of the Centre.

United States

Hamline University School of Law — Dispute Resolution Institute, <http://www.hamline.edu/law/adr/index.html>

Rutgers University Centre for Negotiation and Conflict Resolution, <http://www.policy.rutgers.edu/cncr/>

The AA *White Dispute Resolution Institute*, <http://www.cba.uh.edu/centre/aawdri.html>

Humboldt State the Institute for Study of Alternative Dispute Resolution (ISADR), <http://www.humboldt.edu/~isadr>

Cornell/PERC (The Foundation for the Prevention and Early Resolution of Conflict) — Institute on Conflict Resolution, <http://www.ilr.cornell.edu/depts/icr>

Institute for Conflict Analysis and Resolution — George Mason University, <http://web.gmu.edu/departments/ICAR>

Institute for Dispute Resolution at Pepperdine University School of Law, http://law-www.pepperdine.edu/law_school/instdisp.htm

Program on Negotiation at Harvard Law School, <http://www.law.harvard.edu/Programs/PON>

The *Centre for Peacemaking and Conflict Studies (PACS)* at Fresno Pacific University, <http://www.fresno.edu/pacs>.

Emory University Legal Focal Points — Alternative Dispute Resolution Links, <http://www.law.emory.edu/FOCAL/adr.html>

City University of New York Dispute Resolution Consortium, <http://web.jjay.cuny.edu/~dispute>

Non-United States

UVic Institute for Dispute Resolution, <http://dispute.resolution.uvic.ca>

International Conflict Resolution Centre — University of Melbourne, Australia, <http://www.psych.unimelb.edu.au/ICRC.html>

The *New Zealand Institute for Dispute Resolution — Victoria University of Wellington*, <http://www.vuw.ac.nz/~nzidr>

The University of Windsor Faculty of Law and Stitt Feld Handy Houston, <http://www.sfh.com/profile.html>

Online dispute resolvers

The following organisations provide dispute resolution services over the world wide web or through other electronic means.

The *Online Ombuds Office*, <http://128.119.199.27/centre/ombuds>, is operated by Ethan Katsch and Janet Rifkin at the University of Massachusetts, Amherst, and offers online dispute settlement assistance. They have published a transcript of one resolved case, and are developing tools to assist in the online dispute resolution process.

interMediator — Mediation on the Net, <http://www.vortex.com/zig.htm>

Peacemakers: an On-Line Peacemaking and Information Centre, <http://innercite.com/~fdelmer/>

Nominet UK Dispute Resolution Service offers a dispute resolution service for issues about registrations under the .uk domain which it supervises, <http://www.nic.uk/drs.html>

International arbitration and dispute resolution centres

Hong Kong International Arbitration Centre, <http://www.hkiac.org>

Singapore International Arbitration Centre, <http://siac.tdb.gov.sg>

The *Danish Institute of Arbitration (Copenhagen Arbitration)*, <http://www.denarbitra.dk/>

The Trinidad & Tobago Chamber of Commerce — Alternative Dispute Resolution Service, <http://www.trinidad.net/chambers/ttcic/adr.htm> ➤

Looseleaf Services

- Australian Corporate Finance Law
- Foreign Investment Regulation in Australia
- Guidebook to Australian International Taxation
- Law of Superannuation in Australia
- Leslie's Equity and Commercial Practice
- Management of the Australian Law Practice
- Multimedia Contracts Handbook
- Phillips Fox Annotated Insurance Law Statutes
- Product Liability Law & Practice

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➤ The *Australian Commercial Disputes Centre*, <http://www.austlii.edu.au/au/other/acdc/>

Information about Mediation in Dutch for the Netherlands, <http://nl-mediation.com>

Other useful but unclassifiable sites

United States Institute for Peace, <http://www.usip.org>

Mennonite Conciliation Service and other Mennonite Conflict Resolution and Peacemaking Programs, <http://www.mennonitecc.ca/mcc/programs/meidat/on.html>

Conflict Resolution Centre International, Inc., <http://www.conflictres.org>

The European Conference on Peacemaking and Conflict Resolution, <http://www.ecpcr.umut.org.tr/ecpcr>

United States Arbitration & Mediation Midwest, Inc., <http://www.usam.com>

GSA's Alternative Dispute Resolution Program, <http://www.gsa.gov/eo/eo5.htm>

DiploNet — Research in Negotiation and Diplomacy, <http://www.clark.net/pub/diplonet/DiploNet.html>

Institute for Multi-Track Diplomacy, <http://www.imtd.org>

Non-English language sites

Asociación Peruana de Negociación, Arbitraje y Conciliación (APENAC), <http://www.rcp.net.pe/APENAC> (Spanish and English).

Inter-Mediación, <http://www.inter-mediacion.com>, is a Spanish language site bringing together dispute resolvers in Latin America.

Mediation in Argentina and the Mercosur countries (Mediacion.com) <http://www.mediacion.com/>

Las Corporaciones de Asistencia Judicial (Chile), <http://www.chilesite.com/cajval/>

Curia Mercatorum Treviso (Merchants Court of Treviso) offers mediation

and other dispute resolution services in Treviso, Italy, http://www.tvtecnologia.it/curia/curia_ita.htm

La Mediation Independante Dans L'entreprise Au Service De L'economie is a French commercial dispute resolution site, <http://www.cybion.fr/mediation/index.html>

Camara is a Spanish language law journal which deals with dispute resolution subjects, <http://www.adrr.com/camara>

The Canadian Institute for Dispute Resolution <http://www.resolution.ca> (French and English)

Listservs

A listserv is a discussion group of people with common interests which proceeds through an exchange of email messages. Members of a listserv post messages to the listserver which distributes the messages to all members, each of whom may then reply to the message. All of the listservs listed here are moderated, which means that membership in the group is controlled by a co-ordinator of the list. To join one of the discussions, send the stated message to: majordomo@igc.org.

Religion, spirituality and conflict resolution (CRSPIRIT). Message 'add [Your full name] crspirit' to: listserv@listserv.syr.edu.

Law professors interested in ADR message 'subscribe' to aals-adr-request@law.missouri.edu. This must be followed by a notice of adherence to the listserv guidelines which will be sent to Mr Levin at levin@law.missouri.edu. ♦

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