

8-1-1998

Useful ADR sites on the WorldWideWeb

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Recommended Citation

Boskey, James B. (1998) "Useful ADR sites on the WorldWideWeb," *ADR Bulletin*: Vol. 1: No. 4, Article 4.
Available at: <http://epublications.bond.edu.au/adr/vol1/iss4/4>

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ADR information on the web

Useful ADR sites on the WorldWideWeb

James B Boskey

It is impossible to list all of the sites dedicated to alternative dispute resolution that are available on the World Wide Web, nor would such a list be very useful. Instead, what I have attempted to provide here is a list of major sites that will make good starting points for the web surfer with an interest in dispute resolution. In most categories, I have begun with some sites for which I have provided reviews, and followed them with a list of additional sites which are of somewhat less interest, but still useful. I have generally not included sites of commercial dispute resolution providers or law firms that provide advocacy services in dispute resolution, unless the site offers substantial 'added value'. If you are aware of additional sites which should be included in future listings send word to: ian@mediate.com.

It is, of course, always possible to search out additional useful sites through the general search engines available on the Web. Of these general search engines, I would particularly recommend the following which have been helpful in the searches that gave rise to this list.

Search engines

<http://www.altavista.digital.com> is still, to my mind, the most comprehensive search site. It is insufficiently selective, it comes up with many sites of limited relevance to the query presented, but it finds sites that no other search engine does. It is especially useful in finding and dealing with non-English sites, including a filter for the primary language of the site and offering translation between languages without charge. While these translations are not perfect, they allow one to understand the general tenor of a site in a language that one does not read.

<http://metacrawler.com> is my primary search engine. It searches through several of the regular search engines (altavista, yahoo, excite, etc.) and does an exceptional job of ranking its findings. I find that I almost always get useful information from a metacrawler search, and I get less irrelevant material than from other search engines.

<http://yahoo.com> has a number of subsidiary sites focused on arbitration and mediation which are helpful in focusing a search.

<http://pagesweb.com> is probably the best search engine for French language materials.

Publications web sites

International Negotiation: A Journal of Theory and Practice, <http://www.business.carleton.ca/interneg/reference/journals/in>.

International Conflict Resolution Centre Newsletter <http://www.psych.unimelb.edu.au/ICRC/No8.html>.

The Ohio State Journal on Dispute Resolution, <http://www.acs.ohio-state.edu/units/law/jdr>

Martin Journal of Mediation, Conciliation and Conflict Resolution http://peace.martin.uidaho.edu/conflict_journal/conflict.html

Online Journal of Peace and Conflict Resolution <http://members.aol.com/peacejnl/index.htm>

ADRonline Monthly <http://www.legal.sbs.umass.edu/center/adronline.html>

Principal alternative dispute resolution resource websites

These are useful starting points for research in or information about dispute resolution. Most offer a substantial number of clickable resources to assist in the search process. ➤



➤ Mediate.com, <http://www.mediate.com>, is by its own description the 'Mediation Information and Resource Center, where mediators, mediation organisations, and the public meet.' Indeed, if there is a single site about alternative dispute resolution which you would be likely to make your home page, this is it. It provides web site hosting and design, an home for email, and a place for mediators and other dispute resolution professionals and trainers to advertise their wares. Amongst the goodies offered are extensive, searchable and clickable lists of mediators and dispute resolution organisations, a useful collection of articles on ADR topics, a bookstore where purchase of ADR books can be made, lists of training programs, professional meetings, newsletters, and other dispute resolution activities. Open forums for discussion of mediation and other dispute resolution techniques and issues. It also hosts The Alternative Newsletter at /tan.

Colorado Conflict Resolution Consortium, <http://www.Colorado.EDU/conflict/> offers extensive materials on dispute resolution. It includes information about the Consortium's new approach to dealing with intractable conflicts, an online conflict resolution course, full-text of more than 100 working papers, more than 650 categorised links, a collection of full-text case studies and 'Issue Pages' containing information on major ongoing conflicts, searchable abstracts of key books in related fields, Hewlett Conflict Resolution Theory Building Centers homepage, online searching of bibliographic databases, and much more.

Peace and Conflict, <http://csf.colorado.edu/peace/index.html>, 'The Home of Peace Studies and Conflict Resolution on the World-Wide Web' is hosted by the Peace and Conflict Studies Program at the University of Colorado, Boulder. It is an extensive site offering searchable access to the Peace List Archives, hosting the Peace Studies Association, offering clickable, where available, directories of academic peace and conflict studies programs and research institutes around the world, as well as information about their own programmes and a calendar of events. Gopher

connections are included to a further wide range of resources including films, journals, and the like.

ADR Resources, <http://adr.com/>, describes itself modestly as 'The ADR Resources site'. It contains substantial online materials for alternative dispute resolution and mediation, and one of the most extensive clickable lists of ADR organisations and information. It includes four volumes of essays on ADR subjects, links to educational programs, other DR organisations, governmental DR links in the US, international links, commercial dispute resolution sites, and other sites of note. This is where to find the 'missing' link that you have not been able to locate.

La Conciliation, la Médiation, et l'Arbitrage — Le Droit Comparé, <http://interlex.droit-eco.u-nancy.fr/braudo/arbmed/base/table.html#TOP>, developed by Serge Braudo, Conseiller Honoraire à la Cour d'Appel de Versailles, is the leading European page on dispute resolution. It includes French, English, German and Portuguese bibliographies on conflict resolution, French law and regulations on mediation and arbitration, essays on the nature of mediation and other ADR processes, mediation in comparative law, conflicts of law, and much more. If you read French, this is a must visit site.

Hieros Gamos — 'The Comprehensive Legal Site' — Guide to Alternate Dispute Resolution — An extensive resource listing, much of it clickable at <http://hg.org/adr.html>. Includes US and International sites, an extensive list of service providers and a collection of ADR related articles.

Counsel Quest — ADR Links: <http://www.counselQuest.com>

American Bar Association Dispute Resolution Section: <http://www.abanet.org/dispute>

The Transnational Foundation, a primary resource for peace issues: <http://www.transnational.org>

National Center for State Courts: <http://www.ncsc.dni.us/is/clrhouse.htm>

Specialised resource sites

The following sites offer information about specific types or specialised areas of dispute resolution. ➤



➤ United Nations Commission on International Trade Law (UNCITRAL), <http://www.un.or.at/uncitral>, offers extensive resources on its page including the background of the Commission, texts that have been developed by the Commission, case law related to the texts, the current status of its conventions and model laws.etc.

Kluwer, the Dutch legal publishers, offer a site via their homepage <http://www.kluwerlaw.com>. They are currently developing a comprehensive database of arbitration material, including the full texts of arbitration treaties, legislation, rules, case law, commentaries, and a bibliography.

International Task Group Construction Conflict: management and dispute resolution, http://www.umist.ac.uk/UMIST_Building_Engineering/tg15.htm is studying construction disputes around the world. The major thrust of its work currently is the collection of a set of national monographs describing practice and procedure in member countries

Bill Waters offers a web site which supports mediation efforts on college and university campuses at <http://www.mtds.wayne.edu/cam.med.ser.html>

Marty Price has erected the Victim-Offender Reconciliation Program (VORP) Information and Resource Center at <http://www.vorp.com>

The National Mediation Board works on labor relations in the rail and air transport industries. Their web site is at: <http://www.nmb.gov>

Conflict Education Resource Network (formerly NIDR) offers information about mediation in the schools at: <http://www.nidr.org>

Securities Arbitration is dealt with from

the governmental viewpoint at the S.E.C. Arbitration Center: <http://www.seclaw.com/centers/arbcent.shtml> and from a claimant's viewpoint at Brokerarb: <http://www.brokerarb.com/>

Alternative Dispute Resolution of intellectual property matters is discussed at the American Intellectual Property Law Association http://www.aipla.org/ADR_Toc.html and World Intellectual Property Organisation <http://www.arbiter.wipo.int/sites>. The latter offers an online dispute resolution process for domain name issues.

The American Communication Association - Conflict and Communication Resources, <http://cavern.uark.edu/comminfo/www/conflict.html>

Partnering in construction is addressed at the US Army Corps of Engineers site: <http://www.hq.usace.army.mil/CEMP/C/partner.htm> and in business at The Corporate Partnering Institute's site <http://www.corporatepartnering.com/cpi.htm>

AMA/AAA/ABA Joint Commission to Study Health Care ADR: <http://www.ama-assn.org/botstuff/disputea.htm>

INCORE (Initiative on Conflict Resolution and Ethnicity) <http://www.incore.ulst.ac.uk>

A Useful site with information about international dispute resolution: <http://www.foreigncounsel.com>

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Further websites will be listed in the next issue of the ADR Bulletin.